

UC San Diego Colleagues,

I am reaching out with an update on Library support for learning and research in the Spring quarter. I want you to know that we are here to support your needs for online information, research support, and online library instruction.

Please feel free to share this information with your faculty, staff and students. All of our online information resources are available at <http://library.ucsd.edu> and we are staffing an online Library help desk at [lib.ucsd.edu/ask](http://lib.ucsd.edu/ask) to answer any questions faculty, staff, and students may have.

### **Support for instruction and research**

All Library instruction and research consultations will be conducted online for the Spring quarter. To schedule an instruction session, faculty and instructors can reach out to their [Liaison Librarian via email](#) or submit a [request for instruction](#).

Additionally, we are staffing a virtual research guidance service at [lib.ucsd.edu/ask](http://lib.ucsd.edu/ask), with email and 24/7 chat support.

### **Support for students**

If students have questions about Library research or use of resources, please direct them to our [Library research guides](#), [Liaison Librarians](#), and the virtual research guidance service at [lib.ucsd.edu/ask](http://lib.ucsd.edu/ask).

### **Access to Library materials**

All of the Library's digital resources are available through our website <https://library.ucsd.edu>. To better support online instruction and research, we are adding electronic resources and will continue throughout the Spring quarter. An up-to-date list of new content is available through this [webpage](#).

To enhance our support for online learning, we are adding funds for on-demand acquisition of digital materials and faster turnaround for article and book chapter [requests](#).

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Print books and physical media housed in the Library or at the Annex are not currently available due to campus safety protocols and guidelines although we are evaluating how we can safely support a 'scan on demand' service. When you need an item, please submit a [request](#) and we will do our best to get a digital copy to you as soon as we are able.

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Faculty and instructors who have specific needs for information resources should reach out to their Liaison Librarian or submit a material purchase request. We will work to get the resources you need efficiently and online when possible.  
Electronic reserves

For the Spring quarter, the Library will provide reserves through online delivery only. Please submit your course reserves request as soon as you can. We will work to locate and post a digital copy for you, or scan materials, when possible.

**Guidance on use of copyrighted materials in your online course**

The Library is available to support your evaluation of the use of copyrighted materials in your online course instruction. An FAQ regarding the determination of Fair Use is [available on the Educational Continuity site](#).

Further details on these services and regular updates on Library developments are available on the COVID-19 response pages of our website: <http://library.ucsd.edu>.

Over the coming weeks and throughout the Spring quarter, we will regularly evaluate and adjust our services to best align with your needs and campus safety protocols.

Please do not hesitate to reach out if you have any questions.

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Thank you,

Erik

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